

DM SUITES

bosphorus

Sustainable Tourism Stage 3 Certificate Report

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Sustainability

Our policy

Our Quality, Environment, Occupational Health and Safety, Guest Satisfaction Policy;

As DM Suites Management and Employees;

- To investigate the requests, expectations and needs of our guests, employees and business partners, to plan the service in this direction and to ensure that it is carried out, • To protect the rights and laws of our employees and guests, with a fair and objective approach to all complaints be responsive,
- Quality understanding, increasing the importance given to the environment, ensuring work safety, Ensuring guest satisfaction, ensuring the development of our employees by providing continuous training on hygiene and recycling, • Conscious application of occupational safety and hygiene standards by all personnel during the storage and use of hygiene products.
- Compliant with World Standards, National and international legislation and conditions; To provide services by showing the necessary sensitivity with an approach that prevents environmental and occupational health risks and increases Guest Satisfaction, • To minimize the pollution that may arise as a result of our activities, to follow the technological developments in order to ensure the correct use of natural resources, and to apply; our work to protect the environment; to share with our employees, guests, suppliers and the community; To carry out the necessary research, project design and applications on the principles of conservation of biodiversity and the efficient use of energy.
- To make the activities that affect the quality measurable, to evaluate the results and to ensure their continuous improvement.

Legal Permission and Tracking Documents



As Dm Suite, our business went into operation on 27.12.2019 started and was subject to inspection by Beyiktaş municipality for a certain period of time . In the inspections, no illegal minutes were kept and it contributed to the Tourism of the Republic of Turkey by constantly improving itself .



Current Status and Our Goals

As Dm Suite Tourism Management. We have stated our policies before.

We use recycled products in the services we offer to our customers without sacrificing quality .

Instead of products such as paper and plastic, we use porcelain plates, metal cutlery and fabric hygiene products. Our main goals are to use the products of companies whose quality standards are approved and to minimize environmental pollution.

We decided to use artificial grass carpets in our green areas in order to minimize water consumption while preserving the greenery. We preferred spruce pine and dwarf palm plants in our garden. We wanted to present a more durable (less water and similar need) and visually pleasing visual to our customers.

In the heating system, we divided the floors digitally and aimed to reduce energy waste by feeding it with natural gas from the central system. We aimed to prevent unnecessary electricity use by arranging common area and garden lighting with photocell and clock adjustment .



Visual and Customer Satisfaction



Fuad adlı kişinin yerinizle ilgili değerlendirmesi

DM Suites - Bahçe Manzaralı & Otoparklı Daire
8 Ocak - 1 Şubat 2023

Genel puan

5 ★

Herkese açık değerlendirme

Team was great from time booking was done untill we left property. Serdar and his team made sure that comfort of guests from first minute till trip completion is priority and always were ready to help beyond their main duties. I strongly recommend this place, specially for families, if you want to make sure stay in Istanbul is smooth and enjoyable. Serdar and team, thanks for your hospitality and great time we spent in Istanbul!



Elif adlı kişinin yerinizle ilgili değerlendirmesi

DM Suites - Boğaz Manzaralı Stüdyo Daire
20-22 Ocak 2023

Genel puan

5 ★

Herkese açık değerlendirme

Konum ve manzara şahaneydi. Ev yeterince konforlu ve beklentimizi karşılıyordu, ev sahibi Serdar Bey de oldukça ilgiliydi. Çok memnun kaldık tekrar gitmeyi düşünüyoruz.



Seeing the results of our customer satisfaction-oriented work makes us very happy and increases our motivation. Continuously improving our quality standards is our top priority.

Environmental Awareness and Action Plans

- ÿ The three most important reasons for our environmental efforts, in order sustainable environment, measures against global warming-climate change and providing economic savings.
- ÿ Since there is no food service in our facility, we do not waste any oil. does not exist. We also warn our customers about this. In order to ensure that the sewage drainage lines are transferred to the municipal manholes without any problems, we have them maintained and checked every year.
- ÿ Fertilizer etc. for landscaping. excessive use of pesticides
We have found it appropriate to use grass carpets in order to avoid avoidance and to minimize the formation of soil pollution.
- ÿ Our facility team goes to the service every morning and every evening , collects the existing garbage wastes from the floors and leaves them in the municipality's containers. We planned to prevent customers from leaving waste to the environment haphazardly.
- ÿ We used energy-saving lighting equipment in all common areas. Natural
We have installed the gas central system heating system to be used in a controlled manner on each floor .
- ÿ By using A+++ saving products and multiple systems in the cooling system
We aimed to save energy.
- ÿ We use recycled organic and industrial type products in our purchases. We thought to prevent waste plastic waste by using these kilogram products in the bathrooms.



Carbon Footprint and Risk Analysis

- Water use carbon footprint. January 2023 total 73m³ water was spent and it was read as 2.61m³ per day. It was determined as 0.186 m³ per person for 28 days.
- Electricity use carbon footprint. It was 107,044kWh per day in 2021, 100,144kWh per day in 2022, and 87,209kWh in January 2023. 5.82 kWh is recorded as per capita use per day.
- Natural Gas usage carbon footprint. 809m³ monthly daily usage 26.9 average 1.9 m³ per person per day Natural gas recorded as use.
- Emission Value. 3.78 liters of gasoline in a vehicle
The resulting CO₂ emissions are 8.887 grams. When calculated as an average of 3 vehicles for 17 days per month over half a liter . It is recorded as 35 grams of CO₂ emission value per month .



Waste Management

- Sorting and classifying plastic, metal, glass, paper and food solid wastes for recycling purposes in our business
Boxes have been placed separately to help protect it.
The separated products suitable for recycling are left in the relevant container of the municipality.
- **The mansions allocate worn-out sheets and towels in the housekeeping department to be used in cleaning works.**
- In our business correspondence, e-mail is used instead of print and fax. Identity or passport copies of incoming guests are kept in the digital environment.
- In addition, in order to collect the batteries used in the enterprise, the Environment and waste battery boxes purchased from the Provincial Directorate of Urban Planning are used.
- Except for the boucle products intended for personal use in our business No material is disposable. All materials in the kitchen are preferred from materials suitable for reuse (glass, porcelain, steel, etc.) .
- Soap, shampoo, etc. in the rooms. materials are used as refillable.
- There are notes in the rooms to inform the guests and these notes can be used for a long time by keeping them in transparent covered containers.
In the cleaning of all areas in the hotel, products of an environmentally friendly brand that are water-soluble and easy to clean are preferred.